



# VICSES at a glance



## Who we are

### Control agency for:



Flood



Storm



Earthquake



Tsunami



Landslide



**154**

Units

**16**

Permanently staffed offices

**104**

Road rescue providers

## Our people in 2023-24



**5,002**  
Volunteers\*

Female **33.4%**

Male **66.3%**

Other **0.3%**

**Volunteer leadership** (Controller and Deputy Controllers):

Female **32%**

Male **68%**

\*active & non-active

**356**  
Staff

Female **41.3%**

Male **58.1%**

Other **0.6%**

**Staff leadership** (Executive team)

Female **35%**

Male **65%**



## Our agency in 2023-24



**308,722**  
Volunteer hours



**31,512**  
Incidents



### Flood

**22,248** hours **3,281** Incidents



### Storm

**166,320** hours **20,529** Incidents



### Road Crash Rescue

**13,806** hours **2,076** incidents



### Tsunami, landslide or earthquake

**2,323** hours **110** incidents



### Assisting agency

**56,873** hours **3,387** incidents



### Rescue (other/RAIR)

**7,094** hours **979** incidents



### Other (unit support roles)

**40,058** hours **1,150** incidents



**Volunteer hours attributed to storm incidents has increased by 107% compared to the last financial year.**



*Safer Communities – Together*